

Understanding Risks to Patients in the Healthcare System

Detailed Breakdown of Incidents Reported in 2010 to the State Claims Agency

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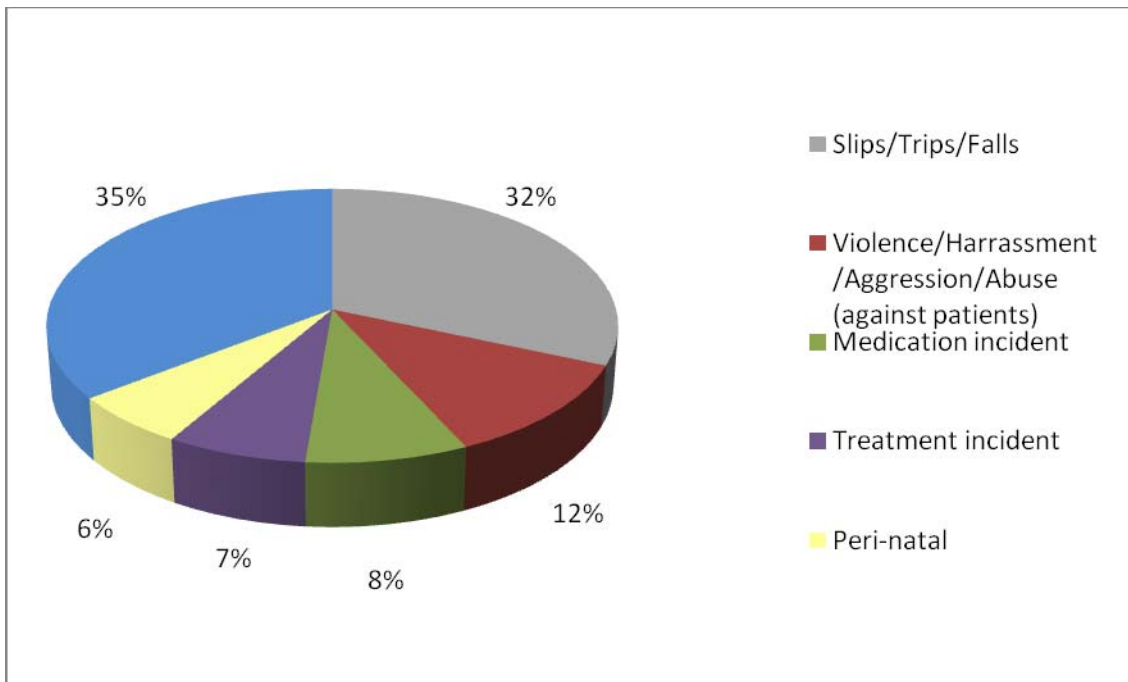
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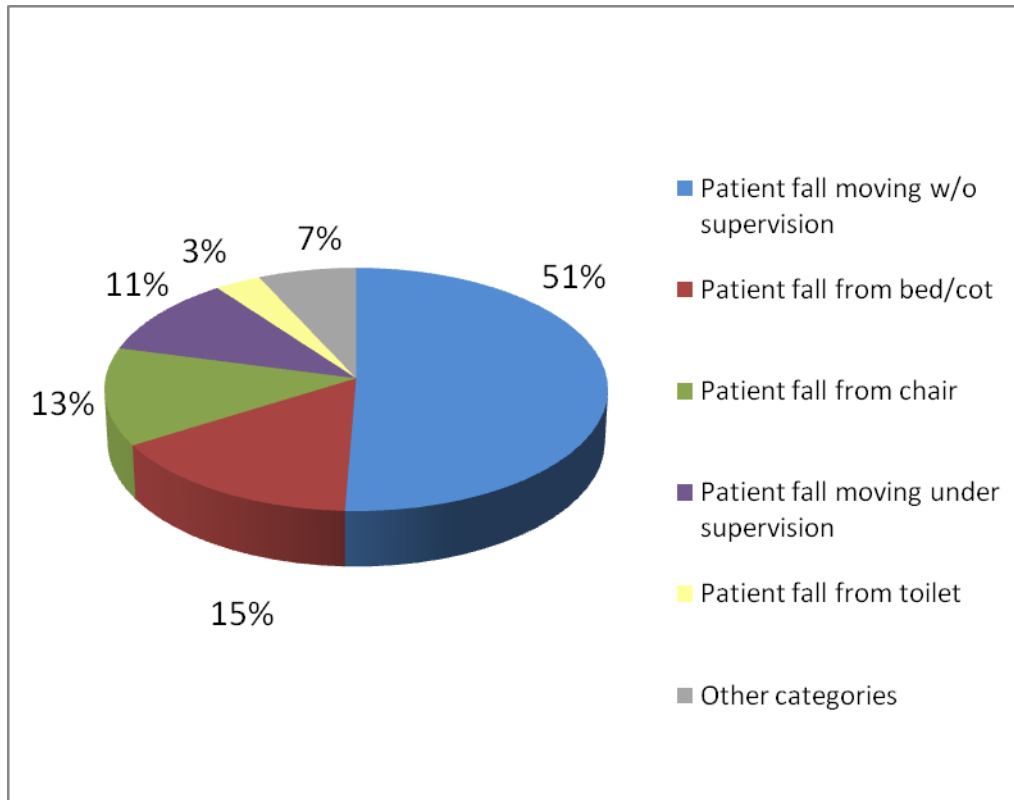
Chart 6: Treatment Incident Reported in 2010

Chart 1: Incidents Reported by Type of Incident in 2010



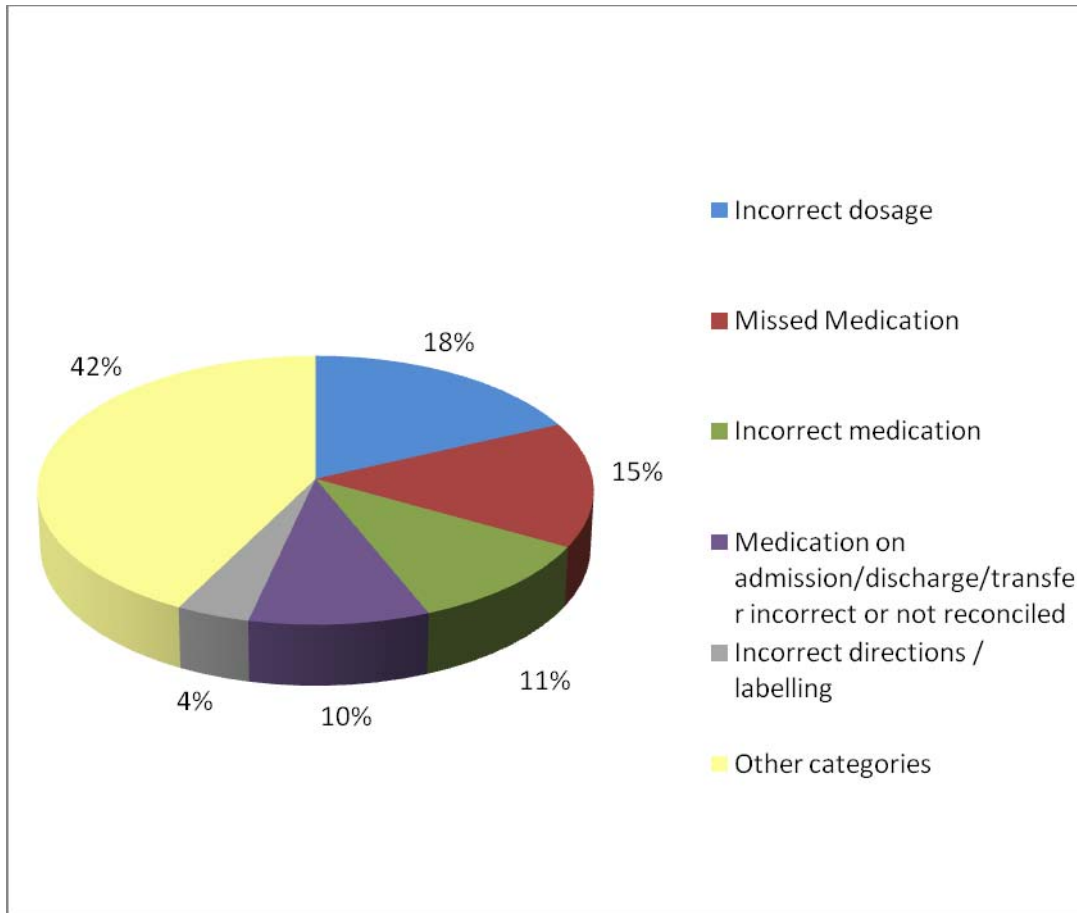
| Incident Type (gen) | Count | PCCC | Acute |
|--|---------------|------------|------------|
| Slips/Trips/Falls | 26,288 | 49% | 51% |
| Violence/Harrassment/Aggression/Abuse (against patients) | 9,690 | 90% | 10% |
| Medication incident | 6,882 | 26% | 74% |
| Treatment incident | 5,951 | 11% | 89% |
| Peri-natal | 5,068 | 1% | 99% |
| Other Categories | 29,604 | 42% | 58% |
| Grand Totals: | 83,483 | 44% | 56% |
| | | | |
| Other Categories | | | |
| Records/Documentation Incident | 4,314 | | |
| Absconsion | 3,221 | | |
| Self-Harm | 2,518 | | |
| Infection control incident | 2,189 | | |
| Unplanned events | 1,977 | | |
| Unexplained Injury/Unknown Cause | 1,774 | | |
| Equipment/Device Incident | 1,701 | | |
| Peri-operative / peri-procedure incident | 1,698 | | |
| Diagnosis incident | 1,474 | | |
| Inappropriate Behaviour | 1,321 | | |
| Blood transfusion incident | 1,176 | | |
| Discharge incident | 1,026 | | |
| Consent / confidentiality incidents | 267 | | |
| Radiation Incident | 74 | | |
| Not specified | 4,874 | | |
| Total: | 29,604 | | |

Chart 2: Slips/Trips/Falls Incidents Reported in 2010



| Incident Type (gen) | Count |
|---------------------------------------|---------------|
| Patient fall moving w/o supervision | 13,314 |
| Patient fall from bed/cot | 4,065 |
| Patient fall from chair | 3,417 |
| Patient fall moving under supervision | 2,827 |
| Patient fall from toilet | 851 |
| Other categories | 1,814 |
| Grand Total: | 26,288 |

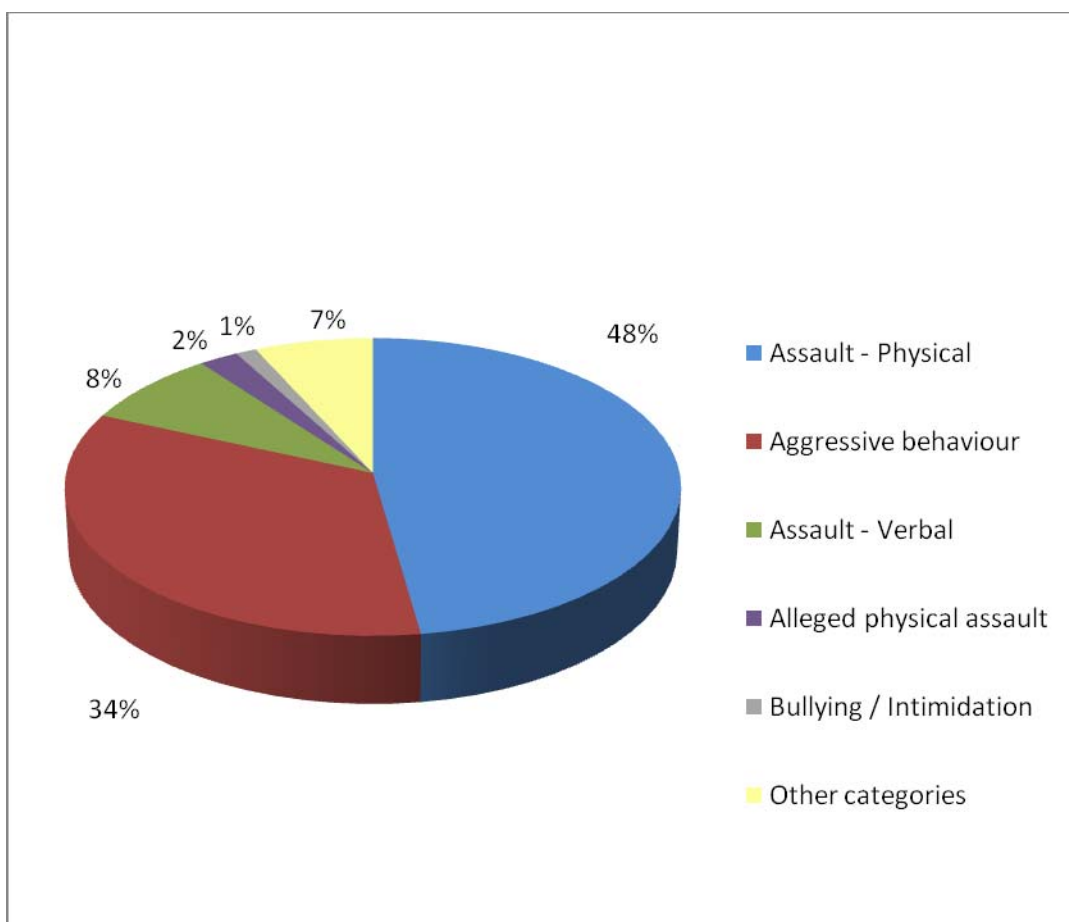
Chart 3: Medication Incidents Reported in 2010



| Incident Type | Count |
|--|--------------|
| Incorrect dosage | 1,245 |
| Missed Medication | 1,037 |
| Incorrect medication | 737 |
| Medication on admission/discharge/transfer incorrect or not reconciled | 668 |
| Incorrect directions / labelling | 273 |
| Other categories | 2922 |
| Grand Total | 6,882 |

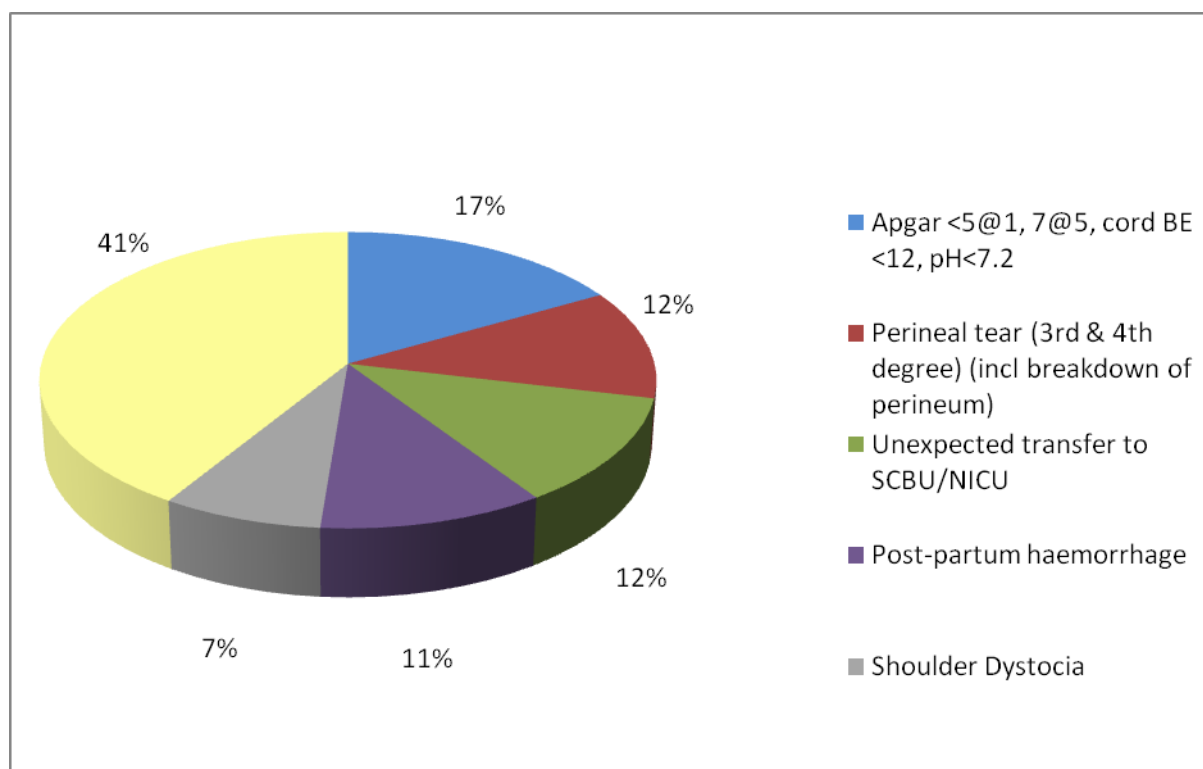
Chart 4: Violence/Harassment/Aggression /Abuse (*against patients*)

Incidents Reported in 2010



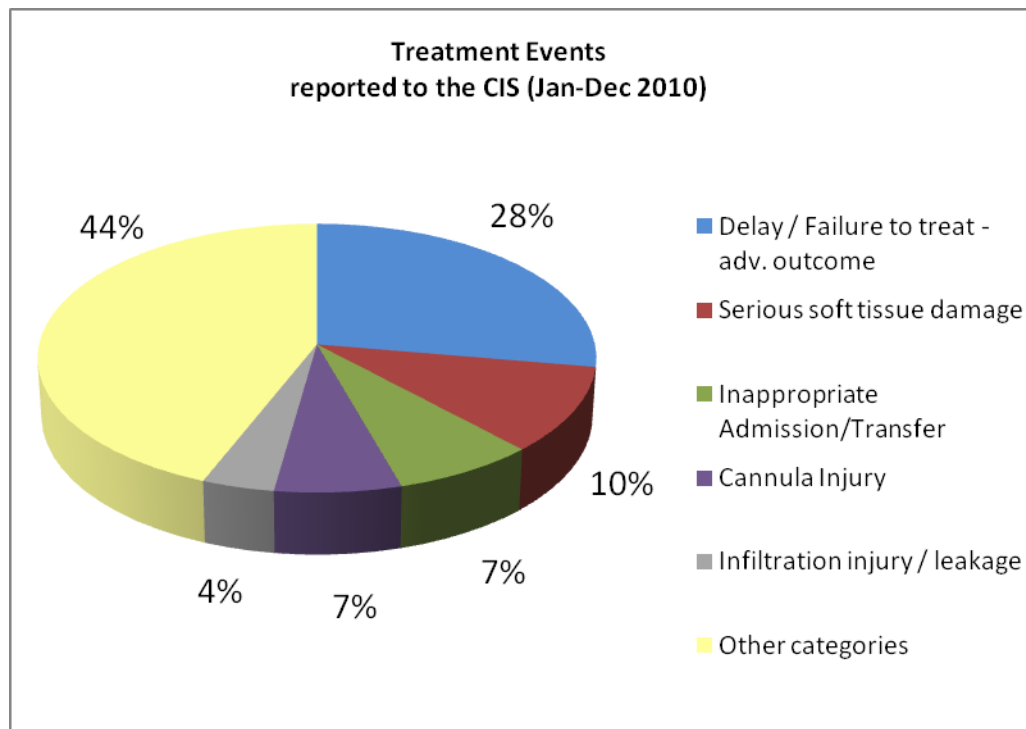
| Incident Type | Count |
|--------------------------|--------------|
| Assault - Physical | 4,625 |
| Aggressive behaviour | 3,283 |
| Assault - Verbal | 786 |
| Alleged physical assault | 220 |
| Bullying / Intimidation | 116 |
| Other categories | 660 |
| Grand Total | 9,690 |

Chart 5: Peri-natal Incidents reported in 2010



| Incident Type | Count |
|---|-------------|
| Apgar <5@1, 7@5, cord BE <12, pH<7.2 | 849 |
| Perineal tear (3rd & 4th degree) (incl breakdown of perineum) | 606 |
| Unexpected transfer to SCBU/NICU | 602 |
| Post-partum haemorrhage | 542 |
| Shoulder Dystocia | 385 |
| Other categories | 2084 |
| Grand Total | 5068 |

Chart 6: Treatment Incidents Reported in 2010



Treatment events

| Incident Type | Count |
|---|--------------|
| Delay / Failure to treat - adv. outcome | 1,647 |
| Serious soft tissue damage | 617 |
| Inappropriate Admission/Transfer | 448 |
| Cannula Injury | 396 |
| Infiltration injury / leakage | 227 |
| Other categories | 2616 |
| Grand Total | 5,951 |